

A NEWS PUBLICATION FOR THE CITY OF

INDIAN WELLS



A Picture Is Worth a Thousand Words

We hope you'll agree that 2013 has been a wonderful year in our remarkable Indian Wells community. Here's a look back at a few memorable and exciting events.



January 23 - Dr. Phil Show Resident Outing



February 24 - A Day at the Polo Grounds



March 7 - BNP Paribas Open Residents' Day



April 22 - Fourth Annual Resident Cup



April 5-7 - Community Emergency Response Team Training



November 5 - Welcome Back Resident Patio Party



December 3 - Residents' Night at WildLights



Wishing you a very happy, prosperous and healthy New Year!

Indian Wells City Council and Staff

Message from the City Manager

Cheryl and I have been in Indian Wells six months now and it is definitely home. Thanks to each and every one of you that have shown us such great hospitality and support. The City made great strides in 2013 as the City Council led an aggressive effort to ensure fiscal sustainability and build on the qualities that make Indian Wells special. Accomplishments in the last six months are too numerous to name, so I will share a couple of highlights.

Steve Rosen and his team at the Indian Wells Golf Resort produced a strategic plan in early 2013 calling for a refresh to the facility and the addition of a premier banquet facility. Today those improvements have been made, on time and within budget. The quality of the facility and the team of people operating the resort are exceptional.

City of Indian Wells employees are truly a talented group dedicated to keeping Indian Wells a prestigious community. They have pulled together and, standing shoulder to shoulder, have produced some amazing



results. The new landscaping at the east end of the Golf Resort on Highway 111 and at Highway 111 and Cook is the result of staff's special efforts. We have an enhanced City newsletter, created a cost allocation system for the Golf Resort, evaluated the Indian Wells Tennis Garden agreements, gained on court signage at the Tennis Garden and moved a variety of projects forward.

Look for great things in 2014. The BNP Paribas Open will be the best ever in the newly expanded facility. The Miles Crossing Project is coming together with new proponents – watch for progress on that project. Exciting programs and events like

the State of the City Address will be held in the new Pavilion at the Indian Wells Golf Resort. All in all, Indian Wells will be the place to be in 2014.

Wade G. McKinney
Wade G. McKinney

PROTECT YOUR IDENTITY SHRED SENSITIVE DOCUMENTS

The City of Indian Wells, in partnership with Burrtec Waste and Recycling, will hold a Document Shredding Event on Saturday, January 25 from 7 a.m. to 11 a.m. at Burrtec's facility in Palm Desert.

Indian Wells residents are encouraged to bring obsolete documents, file folders and envelopes for secure shredding, and it is not necessary to remove staples or paperclips. Please note that proof of current Indian Wells residency is required. No commercial businesses, please.

Burrtec Waste and Recycling is located at 41575 Eclectic Street, one block west of Cook Street between 42nd and Hovley Lane.

For more information, call City Hall, (760) 346-2489.

Burrtec collects Christmas trees for recycling through the second week of January. Please visit the Indian Wells section at www.burrtec.com and click on 'information on all residential services' for details.



Citrus Rescue on Hold for 2014

The Asian citrus psyllid is still a threat to the California citrus industry so unfortunately Hidden Harvest has once again suspended its valley-wide citrus collection. The insect can transmit a deadly bacterial disease called Huanglongbing, also known as citrus greening disease, for which there is no cure and is deadly once the trees are infected.

A Hidden Harvest representative notes that there is absolutely nothing wrong with fruit being grown in back yards and commercially; however, the organization doesn't wish to jeopardize the local citrus industry by inadvertently transporting the psyllid through its backyard recovery program.

For more information about Hidden Harvest, visit www.hiddenharvest.org.



ACTIVITIES & EVENTS

What's Happening In and Around Indian Wells

JAN
21

Discover the Wonders of the New Pavilion

A stunning new event space is now open at the Indian Wells Golf Resort and we want Indian Wells residents to be among the first to experience it! The City will hold a special Indian Wells property owner reception on Tuesday, January 21 from 6-8:30 p.m. at the Golf Resort's new Pavilion. The event will feature a no-host bar, buffet and dancing.



Cost: \$10 per person (limited to two residents per household). Seating is limited so reserve your space soon. Advance paid reservations will be accepted online at www.cityofindianwells.org and in person at City Hall starting January 6. Call (760) 346-2489 for more information.

Meeting Schedule

This Month's City Council Meetings:

Please see the Resident Calendar at www.cityofindianwells.org for January dates.

Planning Commission Meeting:

Thursday, January 30,
1:30 p.m., City Hall

All City Council, Housing Authority, Special Meeting agendas and associated staff reports are available for download in PDF format at www.cityofindianwells.org no later than noon on the Monday prior to meeting date. Printed versions may be obtained in the reception area at City Hall.

City Council Meetings are broadcast live, and are also archived for later viewing in video and MP3 format at www.cityofindianwells.org. You can also watch Council Meetings on IWTV (Time Warner digital channel 122 and Verizon FIOS channel 32).

JAN
24

Don't Miss "Galen at the Galen" Art Tour

The City also begins accepting reservations on January 6 for what promises to be a most intriguing cultural event at the Palm Springs Art Museum in Palm Desert. The docent-led tour exclusively for Indian Wells residents will highlight the Galen at The Galen exhibition and Helene Galen will be in attendance.

After the tour, Cuistot restaurant is offering a special multi-course lunch selection. Cost for lunch is \$30 per person.

Advance reservations and payment for lunch are required and will be accepted in person at City Hall or online at www.cityofindianwells.org. Space is limited to two residents per household. Tour goers are responsible for their own transportation to and from the Palm Desert-based museum. Parking is free. This event is expected to sell out quickly so reserve your space as soon as possible.



FEB
9

See the Sport of Kings!

Indian Wells residents are once again invited to witness electrifying displays of horsemanship during "A Day at the Polo Grounds" set to take place on Sunday, February 9 at the scenic Empire Polo Club in Indio.



The outdoor fun begins at 12 p.m. with game one at noon and game two at 2 p.m. Cost of \$45 per person includes a full lunch under the white VIP tent and champagne during the half-time divot stomp of game two.

The City will accept advance paid reservations from January 20 through January 31 online at www.cityofindianwells.org or in person at City Hall (no credit cards taken over the phone). A valid 2014 Indian Wells Property Owner ID card is required; space is limited to two residents per household. This resident event is very popular and sells out quickly.



For information on the Mayor's office hours, please call City Hall, (760) 346-2489.

DID YOU
KNOW



Resident Benefits



The City of Indian Wells offers one of the finest Resident Benefit programs in the nation for city property owners. Most events do require a valid Indian Wells Property Owner ID card for reservations and admittance.

Property owners can also take advantage of 20% off of food and non-alcoholic beverages at the Indian Wells Golf Resort and four city hotels, discounted spa services, \$35 resident green fee and 20% off select merchandise at the Indian Wells Golf Resort.

Visit the resident section at www.cityofindianwells.org for more information on property owner perks!

GEARING UP FOR THE 2014 BNP PARIBAS OPEN



Reserve Your Free Resident Tickets Starting on February 3

Speaking of great resident benefits, the City of Indian Wells is once again offering complimentary tickets to Indian Wells property owners for this year's BNP Paribas Open set for March 3-16. Residents have access to complimentary tickets for Residents' Day (Thursday, March 6 – day or evening session), plus two complimentary tickets per household for other tournament dates and sessions. Please review the tournament schedule at www.bnpparibasopen.com and make note of the important dates below to obtain your tickets.

Monday, February 3

Tennis ticket request form goes live on www.cityofindianwells.org at 8 a.m. Online orders accepted only – no phone calls. Please provide the APN# from your 2014 Indian Wells Property Owner ID card.

Monday, February 3 to Friday, February 7

Online ordering open to Indian Wells property owners at www.cityofindianwells.org.

Friday, February 7

Online ordering closes at 5 p.m.

Monday, February 24 through run of tournament

Tickets will be available for pick-up at City Hall during normal business hours (no will-call tickets).

A valid Indian Wells Property Owner ID card is mandatory for ordering and pick-up. Residents who do not have Internet access at home may use a computer at City Hall or the Indian Wells Golf Resort.

Daily Tickets Now Available

If you're interested in attending even more BNP Paribas Open matches, daily tickets are now for sale at www.bnpparibasopen.com. Admission prices vary depending on date and seating type.

Seniors (55 and older), USTA members, Coachella Valley residents, students and military personnel receive 30% off regular daily loge tickets for all sessions from March 5-March 13. Limit six tickets per session.

New Stadium 2 Features Three Fantastic Dining Options

Tennis fans planning to attend the 2014 BNP Paribas Open can savor a variety of menu choices at three new eateries located on the concourse level of the new, permanent Stadium 2: Nobu, The Chop House and Piero's Pizza Vino.

New to the desert, Nobu is the acclaimed Japanese restaurant founded by Nobuyuki "Nobu" Matsushita. The Indian Wells location will feature Nobu's signature Japanese delights blended with South American ingredients. The Chop House, part of the Kaiser Family of Restaurants, is a Valley favorite with

its diverse menu of USDA prime-aged steaks and chops, sustainable seafood entrees and more. The desert's second location of Piero's Pizza Vino will serve traditional Neapolitan style pizza.



Save Money and Energy – Apply for Rebates

Did you know that Southern California Gas Company offers a variety of rebates for residential customers? Incentives include money back for high efficiency natural gas storage water heaters and tankless water heaters, clothes washers and dishwashers, low-flow showerheads, natural gas furnaces and more ENERGY STAR® appliance purchases.



Don't miss an opportunity to receive rebates while conserving energy. For complete details, visit www.socalgas.com, click on For Your Home, Rebates and Incentives.



New CVWD Resource to Help You Use Water More Efficiently

Kudos to all five Valley public water agencies, collectively known as the Coachella Valley Regional Water Management Group, who have launched a new website designed to educate the public about water conservation.

The user-friendly website at www.cvwatercounts.com includes extensive information about where our water comes from and how you can reduce your water usage. The site also features an outdoor watering guide, a list of leak detection companies and landscapers, resources for parents and teachers, video library and easy access to connect with water experts.

Take a moment to visit www.cvwatercounts.com to learn about all about water in the Coachella Valley and how you can help preserve and protect our most precious natural resource.



Tips for Reducing Natural Gas Usage

A typical home's natural gas use for heating increases during the winter, sometimes up to three times in winter especially if the cold weather is severe. The Gas Company is asking its customers to be aware of the amount of energy and gas being used. One of the best ways to conserve is to bundle up with extra blankets and layers of clothes, and lower your furnace thermostat by three to five degrees (health permitting). This can also save up to 30% on heating costs.

Also, consider limiting the use of non-essential gas appliances such as natural gas logs, fireplaces and spas. You can also conserve by reducing your water heating usage: use less water, turn down the water heater thermostat or insulate your water heater.

Moreover, follow these important safety tips when heating your home to reduce the risk of carbon monoxide (CO) poisoning.

Symptoms of CO poisoning can include unexplained nausea, headaches, drowsiness, mental confusion and flu-like symptoms.

- Never use your oven, range or outdoor grill to heat your home because these appliances are not designed for this purpose and can emit dangerous carbon monoxide.
- Install a CO detector or change the batteries in your CO detectors.
- If you suspect that you or a loved one is suffering from CO poisoning, call 911 immediately.

For additional conservation tips and information, visit www.socalgas.com.





FREE CPR CLASSES BEGIN JANUARY 15

The City of Indian Wells is offering free cardiopulmonary resuscitation (CPR) classes for those who would like to learn this lifesaving technique. Each workshop will take place from 1-3 p.m. at City Hall on January 15, February 19, March 19 and April 16.

Advance reservations are mandatory as each session is limited to ten participants per class. Call (760) 346-2489 to register for your preferred date.

CPR STATS

- Nearly 383,300 out-of-hospital cardiac arrests occur annually.
- Four out of five cardiac arrests happen at home.
- Effective bystander CPR provided immediately after sudden cardiac arrest can double or triple a victim's chance of survival.

Source: American Heart Association

Congratulations to City of Indian Wells Hospitality Award Honorees

The City of Indian Wells held its annual Hospitality Employee of the Year Award luncheon on Tuesday, December 10, 2013 at the Indian Wells Golf Resort. The Hospitality Awards program honors resort staff for their outstanding customer service efforts. Two recipients are chosen from each of the four hotels in Indian Wells and the Indian Wells Golf Resort.

The 2013 Hospitality Awards recipients are:



Hyatt Regency Indian Wells Resort and Spa

Uriel Mendoza
(front of house) and

Victor Aguayo
(back of house)



Indian Wells Golf Resort

Gerardo Larios
(front of house) and

Gilberto Sanchez
(back of house)



Indian Wells Resort Hotel

Aaron Rojo
(front of house) and

Salvador Cruz
(back of house)



Miramonte Resort & Spa

Martin Mercado
(front of house) and

Rhonda Schipper
(back of house)



Renaissance Esmeralda Resort and Spa

Heather Greenland-Toso
(front of house) and

Kaylene Gustafson
(back of house)





Cal State San Bernardino Palm Desert Announces Winter 2014 Courses

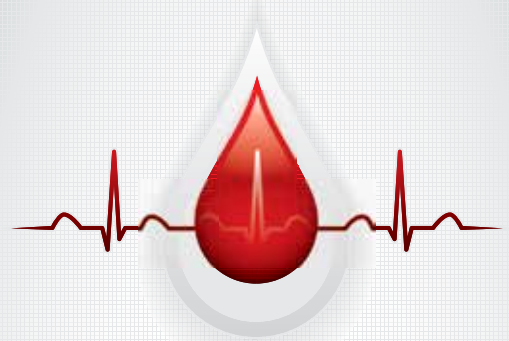
The Osher Lifelong Learning Institute at California State Bernardino's Palm Desert Campus has announced its winter 2014 courses. They include: *Great American Songwriting Teams*, *DNA and Your Destiny*, *Writing Your Autobiography*, *Eagle's Eye View Over the Pacific in World War II*, *The World of International Cinema*, *Amazing French Masterworks in Russia*, *Creative Writing*, *Economic Policies from a Non-partisan Perspective*, *Capital of the World – New York in the 1920s*, *Wall Street and Commercial Real Estate – Further Conversations, Part V*, *Films on Film*, *The History of Chicano Rock*, and *The Real Downton Abbey*.



The Osher Institute features non-credit university-level courses quarterly for a membership fee. Osher also offers 'bonus' lectures for members and guests. Bonus lectures offered in the winter 2014 quarter include: *Enhancing the Couple Relationship*, *Shooting Winter Landscapes in Joshua Tree National Park*, and more.

Most courses begin in mid-January so register soon online at pdc.csusb.edu/osher.html. The CSUSB Palm Desert Campus is located at 37-500 Cook Street.

For more information about the Osher program, contact Steve McAdams, program administrator, at (760) 341-2883, ext. 14428 or e-mail mcadamss@csusb.edu.



January is National Blood Donor Month

The need is perpetual for a healthy blood supply and donating blood is one of the best gifts you can give year-round. According to the American Red Cross, five million patients in the U.S. need blood every year and one pint of blood can save up to three lives. In order to be eligible to give blood, donors must be healthy, be at least 17 years old (age 16 with written parental consent) and weigh at least 110 lbs. When you are preparing to give blood, be sure to drink plenty of fluids prior to donating, dress comfortably, bring a list of your medications, and valid identification or your donor card.

Desert Blood Services in La Quinta (www.desertbloodservices.org, (760) 777-8844) is one nearby facility that accepts donations and American Red Cross sponsors blood donation events throughout the year. For American Red Cross blood drive dates and locations throughout Southern California, visit the American Red Cross Coachella Valley office website at www.redcross.org/ca/coachella.



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Connect with Us!

Stay tuned for information on upcoming resident events at the Indian Wells Golf Resort. Also, be sure to visit www.cityofindianwells.org for the latest updates. Register to receive the latest city news via e-mail by clicking on the "I WANT TO" section where you'll find "Email Sign Up" under "Apply for."



Enter Drawing for 2014 Desert Town Hall Tickets

The 2014 Desert Town Hall lecture series promises a fascinating season with speakers **Leon Panetta** (Jan. 28), **Lisa Ling & Laura Ling** (Feb. 13), **Karl Rove** (March 6) and **Dr. Benjamin Carson** (March 24).

Indian Wells residents are once again invited to participate in a special drawing for a select number of seats for the upcoming four events. The City will begin accepting online entries at www.cityofindianwells.org beginning on January 6. The deadline to submit entries is January 10 no later than 10 p.m.

Rules and Information

- Drawing winners will receive two tickets to one of the Desert Town Hall speakers events.
- Tickets are selected by random. Drawing winners do not get to choose the Desert Town Hall evening they attend or exchange tickets for another event.
- Only two tickets per household permitted.
- Residents may only enter the drawing once.
- Desert Town Hall tickets are non-transferable.
- A valid 2014 Indian Wells Property Owner ID card is required for entry into the drawing.





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Visit us online at www.VillageAtIndianWells.com to download the form, or pick up a Love Story entry form from any one of our participating stores at The Village at Indian Well shopping center.

The winner will be announced on Saturday, February 1st at 1:00PM at The Village at Indian Wells

www.VillageAtIndianWells.com



Don Diego's of Indian Wells

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Fajitas for Two - Jan. 1-21

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3-6pm

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(beef or chicken)



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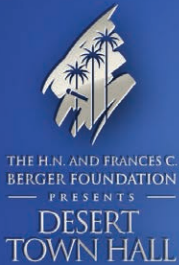
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75-270 Highway 111, Suite 204
Indian Wells, CA 92210

**Happy
New Year**

FROM THE CITY OF INDIAN WELLS

LOOK WHO'S TALKING



**LEON
PANETTA**

TUESDAY,
JANUARY 28



**LISA LING
LAURA LING**

THURSDAY,
FEBRUARY 13



**KARL
ROVE**

THURSDAY,
MARCH 6



**BENJAMIN
CARSON, M.D.**

MONDAY,
MARCH 24

PRESENTED BY



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The Desert Sun

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Resort & Spa

Roemer & Harnik LLP,
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Call **760.610.2852** for tickets.

For information visit www.DesertTownHall.org

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